



General Information Bulletin

Subject: Advisory – Potential Dell Contract Pricing Issues

DATE: September 28, 2017

CL #: 844

GROUP #: 73600, 76000,
and 75525

DESCRIPTION: Dell Marketing, L.P. Centralized Contracts

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To all Authorized Users:

Dell Marketing, L.P. (Dell) has notified OGS that certain sales from the contracts listed below appear to have been made at rates exceeding those permitted by the contracts. Dell has further advised OGS that it has commenced an audit to ascertain which particular sales were made at excessive rates, and that it will take corrective action based on the results of that audit.

The affected contracts are:

- Group 73600, Award [22802](#), Information Technology Umbrella Contract – Manufacturer Based (Statewide)
- Group 73600, Award [22876](#), Information Technology Umbrella Contract – Distributor Based (Statewide)
- Group 76000, Award [23047](#), Microsoft Reseller Agreement
- Group 75525, Award [22661](#), Printing and Imaging Equipment

OGS reminds Authorized Users to review Dell invoices carefully to avoid overcharges and to bring any invoicing questions to the attention of the Dell Contract Manager. Any invoicing problems encountered with Dell should be brought to the attention of the OGS Contract Manager. OGS intends to provide updates about this situation as additional information becomes available.